



# Connect Flexible Workforce

## Connecting your workforce with location independence

The need to reduce costs while improving efficiency will result in a requirement for your organisation to deliver access to systems any time, anywhere. Civica can help by delivering a wide range of cost effective, secure & reliable solutions.



### **Connect Flexible Workforce.**

A secure, remote access network solution that enables your staff to work from their home office or from other locations, yet retains the experience of being located in the office.

**Connect Flexible Workforce Private** - Civica operates its own private broadband non-Internet network, where your remote locations are kept separate from the internet for security and performance reasons. Civica is in full control of the security policy that you wish to operate and this can mirror the controls you have on office network users. When your remote workers are connected, they experience the same look & feel as if they were in the office.

**Connect Flexible Workforce Wireless** – The added benefit of wireless connectivity at the remote location can be included as an option.

**Connect Flexible Workforce Internet** - Civica has a solution that operates across the internet too. This has additional layers of security built in, as you might expect, however your workforce would then be able to operate from their existing broadband Internet connection or from the offices of a customer where fast Internet access is available.

**Connect Flexible Workforce Voice** – for the experience of a true remote office environment, Civica can also provide a solution that incorporates an IP telephone. We can extend your office phone system to the handset of your remote offices and home workers. The voice integration can be bundled into your Connect Flexible Workforce package, simplifying the delivery of all voice and data needs for your remote workforce.

## Why is flexible working good for your business?

Many companies have been able to make more efficient use of expensive office space and ultimately reduce overhead costs. Cutting the need to travel both reduces costs and increases contact time with clients.

Flexible working can help businesses to better meet customers' needs, as working patterns can be matched to when the service is required. In addition, employees are given more control over their work-life balance which in turn makes them more productive.

### Real benefits:

- + **Reduce overheads** as need for office space is reduced
- + **Improve employee satisfaction & productivity**
- + **Reduce travel costs & CO2 emissions** as employees work from the most convenient location
- + **Improve customer service** with more flexibility to staff out of normal office hours
- + **Manage your staff effectively**, even if remotely
- + **Connect all your sites securely & resiliently**
- + **Ensure compliance with employment legislation**

## About Civica

Civica Connect is the voice and data infrastructure business unit within the Civica group, providing solutions to deliver business efficiencies to our customers.

**We supply the technology so you don't have to.**

Civica is a market leader in software and services that help organisations to improve service delivery and efficiency, with specialist expertise in local government, social housing, enforcement and education.

Blending consulting, software and managed services, the group supplies more than 1,800 customers in the UK, Australia, Asia Pacific and the USA, including 90% of the UK's local authorities, more than 200 social housing organisations and 50 of the UK's 53 police forces.

For the latest solutions information, visit: [www.civicaconnect.net](http://www.civicaconnect.net)

For further information or to book a meeting/demonstration, telephone **0845 345 4282** or email [sales@civicaconnect.net](mailto:sales@civicaconnect.net)

## Flexible working & the environment

There are a number of ways that technology can help address your **global responsibility** whilst reducing costs & improving service; flexible working is just one of them.

Allowing staff to work from home **just one day a week** can significantly reduce carbon emissions.



Tools such as **presence & collaboration, quick conference & virtual contact centres** allow you to manage your staff remotely and effectively; drastically reducing the need to travel.

Visit [www.civicaconnect.net](http://www.civicaconnect.net) to discover our other greener technology solutions.

**Civica has offices throughout the UK.**