Civil Enforcement

course content

System Control Parameters

➢ Who will the course benefit?

This training course is intended for System Administrators, or similar, and is part of the Civil Enforcement Administration suite of courses.

By the end of this course, attendees will be familiar with the creation, amendment and control of parameters relating to how Civil Enforcement is to be used to control the Authorities operating procedures over those modules used by the Authority.

These controls are in addition to the parameters used within each individual module.

➢ Pre-requisites

Attendees should have a concept of their Authority's operating practices and requirements in relation to parameters and how they will be used.

Attendees should have basic keyboard and Windows skills.

➢ Course reference

7TCE018

➢ Duration

One day.

➢ Further information

For additional information on this course or any other training issue please e-mail training@civica.co.uk

➢ Course objectives

By the end of the course attendees will have an understanding of:

- General control parameters
- HHC prompts
- CCTV control parameters
- Payment control parameters
- HHC control parameters
- Notice control parameters
- Notice PED control parameters
- Progression control parameters
- TFL control parameters – if appropriate
- DVLA Enquiry Parameters & Rules
- UniStore document profiles
- Concessionary Travel
- Electronic Service Delivery
- Soft lock maintenance

Civica UK Limited
Third Floor, Regent Court, Laporte Way,
Kingsway,
Luton LU4 8SP
Tel: 01582 644444 Fax: 01582 644446
Email: training@civica.co.uk
Web: www.civica.co.uk

July 2008 Civica UK Ltd. All rights reserved.
Product names referenced in this document may be trademarks or registered trademarks of their respective companies and are hereby acknowledged.