



Civil Enforcement

course content

Inspections Catalogues

➤ Who will the course benefit?

This training course is for users of the Civil Enforcement system who will be dealing with the configuration of Inspections visits where such things as faulty street lights, damaged kerbs etc. have been reported to the Council.

➤ Pre-requisites

Attendees should have basic keyboard skills, and an understanding of the legislation.

Only those with a knowledge of how the module should be configured should attend, it is not intended for general processing staff.

➤ Course reference

7TCE083

➤ Duration

One day.

➤ Further information

For additional information on this course or any other training issue please e-mail training@civica.co.uk

➤ Course objectives

By the end of the course attendees will have an understanding of:

- Conventions
- Fault types
- Reason group
- Service areas
- Waste size
- Land type
- Report methods
- Services
- Waste type